

## RETURN AUTHORIZATION POLICY

January 2017

Products purchased and returned for credit from Weld Plus, Inc. will be subject to a minimum of a **30% Re-Stocking fee**. That percentage is dependent upon the Manufacturer's policy as well as any other circumstances that may cause an increase in cost.

In order for an item to be considered for credit the following criteria must be met:

- All returns for credit require a prior authorization from a Weld Plus representative (800-288-9414) within 60 days of receipt of the item or items.
- The item or items must be returned unused and in the original packaging in the condition they were when purchased/delivered.
- The unopened packaging must be free of any rips, tears or other breakage.
- The packaging must be free of dust, dirt and must not be soiled in any way.
- Any return of higher quantities other than what was originally shipped will not be authorized.
- Some items are not eligible to be returned at the discretion of Weld Plus and or the Manufacturer.

Any credit issued to the customer will be determined after quality inspection. Please allow up to ten (10) business days after we receive the product.

Once a return authorization has been issued, the item or items must be shipped to Weld Plus using a shipping service with tracking within 30 days of obtaining the authorization. Weld Plus shall not be responsible for items returned that are lost or damaged in transit.

Any or all items are to be shipped to us at the customer's expense. The customer is also responsible for any and all charges accrued in the return shipping back to the Manufacturer.

Our return shipping address: Weld Plus Inc.  
4790 River Road  
Cincinnati, OH 45233